

## Keeping up with Benefits Alerts at [www.mesaaz.gov/benefits](http://www.mesaaz.gov/benefits) :

Benefits will post news and information regularly in the Benefits Alerts section of the City's Employee Benefits website – available to all 24/7 from any internet connected computer, laptop, tablet or mobile device. Look for updates on Benefit Department operations, COVID-19 topics and recommendations and medical, dental and vision care plan updates on coverage or processes, plus leading edge services from our third-party administrator services like Cigna, CVS/Caremark/SilverScript, Delta Dental of Arizona and VSP.

## Paying Retiree Insurance Premiums:

- Benefits Office has transitioned to **full** remote/telecommute activities Mondays to Thursdays from 7 am to 5:30 pm (Mesa City Plaza building closed to public access)
- Most retirees have **automatic SurePay** each month for insurance premium payments – thank you to everyone who set up that service!
- Payments for **mailed monthly invoices**:
  - No personal drop-offs in Benefits or at MCP – must use US mail to get your payment to us, or,
  - Use drop box services outside the City's payment center locations **with your invoice statement and payment (no cash) enclosed in an envelope**, and practicing social distancing and hand/surface sanitizing at:
    - **55 N. Center St. Mesa, AZ 85201** or,
    - East Mesa payment center at **6935 E. Decatur St. Mesa, AZ 85207** or,
    - **2425 S Dobson Rd** (in front of Dobson Library)
    - **480-644-2221** is the payment centers' contact number.

If retirees don't currently have SurePay but prefer this service going forward, send an email to [Benefits.info@mesaaz.gov](mailto:Benefits.info@mesaaz.gov) to get forms and directions (allow one month for set-up) or you can leave a voice message at 480-644-2299 for a benefits representative to respond.

Be well, stay safe, practice kindness and care for yourself, your family and your community!

Best regards and thank you, Jan.

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